**Customer Types & EBT Cash Protocol**

*As of April 11, 2024*

**Basic Rules:**

1. Only 3SquaresVT/SNAP benefit recipients can receive Crop Cash.
2. An individual must spend their 3SquaresVT/SNAP benefit to receive Crop Cash.
3. Anybody who gets Crop Cash should get $1 tokens for their 3SquaresVT/SNAP purchase.

**EBT Cash Customer Protocol:**

*As of April 11, 2024:* Restrictions in our federal grant limit our ability to provide Crop Cash to EBT Cash & direct deposit customers. We are still determining how to fill this gap. **We have funding to support Crop Cash for EBT Cash & direct deposit customers at least for the months of May & June.** We will provide updates if we can extend the program for EBT Cash customers beyond these months.

| **EBT Food Customer** | 1.  2.  3. | Customer swipes EBT/P-EBT card as EBT Food.  Manager gives them a corresponding amount of $1 tokens.  Manager matches purchase dollar for dollar with Crop Cash, up to $10. |
| --- | --- | --- |
| **Interim EBT Cash & Direct Deposit Protocol for May & June 2024** | | |
| **Senior or Disabled Adult  Direct Deposit Customer** | 1.  2a.  2b.  2c.  3. | Customer comes to market with Cash, Check, or Debit and states that they receive their 3SVT benefit directly deposited in their bank account. These customers may not have proof that their benefits are deposited directly into their bank account. They can still participate in the program as long as they purchase $1 tokens.  *Cash Purchase*: Manager gives them a corresponding amount of $1 tokens in exchange for cash.  *Check Purchase*: Manager accepts check and gives them corresponding amount of $1 tokens.  *Debit Purchase*: Manager swipes card as debit and gives them corresponding amount of $1 tokens.  Manager matches 3SVT purchase with Crop Cash up to $10. **Manager marks these coupons with a red X. When vendors redeem Crop Cash, please count and report coupons with a red X separately.** |
| **EBT Cash 3SVT Customer** | 1.  2.  3.  4. | Customer states that they receive their 3SVT benefit deposited as EBT Cash.  Customer swipes card as EBT Cash.  Manager gives them corresponding amount of $1 tokens.  Manager matches 3SVT purchase with Crop Cash up to $10. **Manager marks these coupons with a red X. When vendors redeem Crop Cash, please count and report coupons with a red X separately.** |

**EBT Card**

**EBT Food Customer**

* Receives their 3SquaresVT/SNAP benefit on their EBT or P-EBT card
* Benefit deposited as *EBT Food* or *EBT FS* (depending on type of card machine)
* Receive $1 tokens for their *EBT Food* purchase
* Eligible to receive Crop Cash
* Receive Crop Cash as dollar-for-dollar match for 3SquaresVT/SNAP purchase, up to $10

**EBT Cash 3SVT Customer**

**Markets should not assume that all EBT Cash users are eligible to receive Crop Cash. In order for EBT Cash customers to be eligible for Crop Cash they must indicate to market staff that they receive their 3SquaresVT benefit as EBT Cash.**

**If a customer is using EBT Cash that is a benefit *other than 3SquaresVT (food benefits)*, they should receive $5 tokens, and no Crop Cash.**

* Receives their 3SquaresVT/SNAP benefit on their EBT card
* Benefit deposited as *EBT Cash*
* Receive $1 tokens for their *EBT Cash* purchase
* Eligible to receive Crop Cash
* Receive Crop Cash double-for-dollar match for 3SquaresVT/SNAP purchase, up to $10

**Other**

**Senior/Disabled Adult Direct Deposit Customer**

*\* In order for these customers to be eligible, they must indicate to market staff that they receive their 3SquaresVT benefit directly deposited in their bank accounts. These customers will not have an EBT card.*

* Receives their 3SquaresVT/SNAP benefit directly deposited into their personal bank account
* Pay with *Debit*, *Cash, or Check*
* Receive $1 tokens for their purchase
* Eligible to receive Crop Cash
* Receive Crop Cash double-for-dollar match for 3SquaresVT/SNAP purchase, up to $10